

Back Office Staffing Solutions
boss.

Employee Welcome Kit

Everything you need to get started with BOSS as your Employer Of Record.



Welcome to our Team!

BOSS will be your new Employer of Record.

Back Office Staffing Solutions (BOSS) has partnered with your recruiting firm to become your new legal "Employer of Record" (EOR). BOSS is a national back office firm dedicated exclusively to the staffing and recruiting industry. BOSS will employ you for your temporary positions presented to you by your recruiting firm. In order to focus on finding you exciting work opportunities, your recruiting firm has made the strategic decision to outsource this function, giving you more resources and a better overall working experience.

What is an Employer of Record?

An Employer of Record ("EOR") is the legal entity who employs you. They are responsible for onboarding you, paying you, providing your employee benefits, providing your Workers' Compensation Insurances and taking on all of traditional employer responsibilities.



APP Setup

Your recruiter will submit your basic information to our app. Once completed, you will receive an email link to enroll and create your app account. Keep a look out for that email from support@backofficenow.com. If the email does not arrive please check your spam folder.

Online Onboarding

You will be onboarded during the enrollment process. This will include having you review and agree to the employee handbook and provide us with set-up documents. Additionally, BOSS will provide you with optional employee benefits & more. The app is mobile-friendly.

Time Submission

You should enter your time each week in the app, although we suggest that you do it daily. Our work week is Sunday to Saturday. Time must be submitted no later than Sunday at 11:59 PM, EST, for the previous week's time. The client will approve by Tuesday at Noon. You can also view all of your previous timecards, payroll and work history.

Payday

You will be paid via the method that you chose during your onboarding. It will help if you have your bank login information handy for your onboarding. Payday will be each Friday for the previous work week.



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Associate Payroll Schedule

- Work week is Sunday through Saturday**
- Sunday:** Timecards are due by Sunday at 11:59 PM
- Tuesday:** Client timecard approvals are due by Tuesday at Noon
- Wednesday:** Payroll is processed, and bank file prepared
- Friday:** Payday for the previous week's work, deposit received by close of business



IMPORTANT:

Time must be submitted no later than Sunday at 11:59 PM Eastern Time.



New Hire Onboarding

Please make sure you complete all of these important tasks, including...

- Confirm receipt of offer letter
- Complete I-9 Form
- Complete W-4 Form
***NOTE:** If you are claiming EXEMPT status, then you must put the word “EXEMPT” in Box 4C of the W-4.*
- Complete employee information form
- Choose or opt out of benefits
- Agree to background checks
- Complete drug testing, if applicable.
- Complete Safety Skills training, if applicable.



Employee Eligibility

U.S. Form I-9

It is imperative that we receive a signed and completed I-9 Form before you begin your assignment. In the case that an exception is made, the law requires that we receive this no later than 3 days after your assignment start date or you will need to be terminated from your assignment. The I-9 Form is legally required by the US Department of Homeland Security for all employment in order to verify that you are legally eligible to work in the United States. You will submit this electronically and will need to have an authorized representative present in order to complete Part 2 for you.



		Employment Eligibility Verification Department of Homeland Security U.S. Citizenship and Immigration Services		USCIS Form I-9 OMB No. 1615-0047 Expires 1/31/2022		
<p>▶ START HERE: Read instructions carefully before completing this form. The instructions must be available, either in paper or electronically, during completion of this form. Employers are liable for errors in the completion of this form.</p> <p>ANTI-DISCRIMINATION NOTICE: It is illegal to discriminate against work-authorized individuals. Employers CANNOT specify which document(s) an employee may present to establish employment authorization and identity. The refusal to hire or continue to employ an individual because the documentation presented has a future expiration date may also constitute illegal discrimination.</p>						
<p>Section 1. Employee Information and Attestation (Employees must complete and sign Section 1 of Form I-9 no later than the first day of employment, but not before accepting a job offer.)</p>						
Last Name (Family Name)		First Name (Given Name)		Middle Initial	Other Last Names Used (If any)	
Address (Street Number and Name)			Apt. Number	City or Town	State ZIP Code	
Date of Birth (mm/dd/yyyy)	U.S. Social Security Number		Employee's E-mail Address		Employee's Telephone Number	
<p>I am aware that federal law provides for imprisonment and/or fines for false statements or use of false documents in connection with the completion of this form.</p> <p>I attest, under penalty of perjury, that I am (check one of the following boxes):</p>						
<input type="checkbox"/> 1. A citizen of the United States						
<input type="checkbox"/> 2. A noncitizen national of the United States (See instructions)						
<input type="checkbox"/> 3. A lawful permanent resident (Alien Registration Number/USCIS Number): _____						
<input type="checkbox"/> 4. An alien authorized to work until (expiration date, if applicable, mm/dd/yyyy) _____ <small>Some aliens may write "N/A" in the expiration date field. (See instructions)</small>						

Health, Dental and Vision

Get the care you deserve.

Free tele-health services, affordable healthcare plans,

Optional MEC Plans Optional Dental—Optional Vision

Welcome to BOSS! This packet contains information and instructions on reviewing and selecting benefits through BOSS.

To start, go to www.gowellenroll.com to enroll or waive your benefits. Click on create a new account, enter the company code BACK1, and get started.

Please remember to sign, review, and submit to complete your enrollment.

[View and download the complete benefits offering and benefits package here.](#)

Questions, please feel free to call Go Well at 866-346-9355 or email info@gowellbenefits.com.

Health Plans

BOSS offers all employees optional healthcare plans. All plans meet "Minimum Essential Coverage" criteria of the Affordable Care Act. There are two plan options at different levels to cover you and your family.

View Benefit Plans

www.backofficenow.com/benefits

www.backofficenow.com



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Monthly Costs

Product Name	Employee Only	Employee + Spouse	Employee + Child	Family
MEC 1 – Options Plus WellCare	\$57.00	\$99.00	\$99.00	\$124.00
MEC 2 – Options Plus EliteCare	\$173.00	\$325.00	\$320.00	\$454.00
Ameritas - Dental Fusion	\$45.68	\$89.72	\$112.16	\$156.12
Ameritas - Vision	\$9.84	\$19.04	\$17.64	\$26.84

Weekly Payroll Deductions

MEC 1 - Options Plus WellCare

\$13.15 - Employee Only
\$22.85 - Employee + Spouse
\$22.85 - Employee + Child(ren)
\$28.62 - Employee + Family

Ameritas Dental

\$10.54 - Employee Only
\$20.70 - Employee + Spouse
\$25.88 - Employee + Child(ren)
\$36.03 - Employee + Family

MEC 2 - Options Plus EliteCare

\$40.15 - Employee Only
\$75.00 Employee + Spouse
\$73.85 - Employee + Child(ren)
\$104.77 - Employee + Family

Ameritas Vision

\$2.27 - Employee Only
\$4.39 Employee + Spouse
\$4.07 - Employee + Child(ren)
\$6.19 - Employee + Family



BOSS Support

support@backofficenow.com

HOW DO I CLAIM "EXEMPT" STATUS ON MY W-4?

If you are claiming EXEMPT status, then you must put the words "EXEMPT" in Box 4C of the W-4.

HOW DO I KNOW IF MY TAX WITHHOLDINGS ARE CORRECT?

If you'd like to review your W-4, log into your contractor portal, select "Profile", select "Documents."

HOW DO I CHANGE MY TAX WITHHOLDINGS?

Contact Support@backofficenow.com and we will provide a new State or Federal w-4 for you to complete and sign.

WHEN ARE TIMESHEETS DUE?

Our workweek is Sunday to Saturday. Timesheets are due Sunday night at 11:59 PM EST for the previous week's work.

WHERE CAN I VIEW MY PAY STUBS?

Your paystubs can be viewed in your Associate Portal under the "Pay History" tab.

WHEN DO I RECEIVE MY PAYCHECK?

Associates receive payment each Friday for the previous week's work. In the case where a holiday is held on Friday, employees receive payment on Thursday. Payments should be deposited in the early morning hours, but due to various banking procedures and processes, it is possible that your payment won't appear in your account until 5pm.





HOW DO I CHANGE MY PAYROLL BANK ACCOUNT?

Log into your portal, select "Profile" then select "Direct Deposit", then select "Add account".

HOW LONG DO BACKGROUND CHECKS AND DRUG TESTS TAKE?

Background checks usually take 1-3 days. Drug tests usually take 2-5 days for results from the day that the associate takes the test. Both can be done simultaneously.

HOW WILL I KNOW IF I PASSED MY BACKGROUND TEST OR DRUG TESTS?

Your recruiter will notify you if there are any problems, or if for some reason you are denied a job because of these, you will be notified with a "Pre-Adverse Action Notice" as per FCRA laws.

WILL YOU SHARE MY DETAILED BACKGROUND TESTS AND DRUG TESTS WITH ANYONE?

No. According to the Fair Credit and Reporting Act, only BOSS will have access to your reports. Your recruiter and client will receive a pass/fail notification, based upon the standards that they set forth. In the event that the reports are requested by the recruiter and/or client, you will be asked to sign an additional release giving us permission to do so.

HOW DO I UPDATE MY EMAIL OR PHONE NUMBER?

You can update your email or phone in the "Settings" page which is at the top right of your dashboard.



Good luck
and enjoy
the journey!

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Questions?

Email us at Support@backofficenow.com

Phone (855) 508-BOSS